

S/N: 10/074,325

PATENT



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Steven G. Smith et al. Examiner: Patel, Chirag R.
Serial No.: 10/074,325 Group Art Unit: 2141
Filed: February 12, 2002 Docket No.: 60027.0445US01/BS 00406
Title: Methods and Systems for Communicating With Service Technicians in a Telecommunications System

CERTIFICATE UNDER 37 CFR 1.8:

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: Mail Stop RCE, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on March 9, 2007.


By: Merri D. Cruz

Mail Stop RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

AMENDMENT

Applicants respectfully request entry of the following RCE, Amendment and remarks contained herein in response to the Final Office Action mailed December 12, 2006. Applicants respectfully submit that the amendment and remarks contained herein place the instant application in condition for allowance.

Amendments to the Claims are reflected in the listing of claims in this paper.

Remarks follow the amendment sections of this paper.